



Organizational Transformation Through Business Process Reengineering: Applying Lessons Learned

Vikram Sethi, William King

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Organizational Transformation Through Business Process Reengineering **deals with both successes and failures of business process reengineering**, maintaining that no one management approach is a cure-all for organizational change. This book contains 36 readings and 8 cases, and builds on the evidence gained in actual firms with various business processes, using many different *business process reengineering* approaches. The information and knowledge currently available is much richer, more comprehensive, and detailed than has been previously available.

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